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Magnus Customer Tracking Portal



Gain the Advantage of Unmatched Freight Transparency and Visibility

The Magnus Customer Tracking Portal offers an immediate self-service advantage. You'll always have answers when customers ask, "Where's my shipment?" or, more importantly, "When will it arrive?"





Superior Visibility and Ease of Use

- **Real-Time Updates:** Customers track their shipments through map visualizations that deliver unparalleled clarity and visibility.
- **User-Friendly Interface:** Users effortlessly navigate the portal and continue returning for the matchless self-service experience.

Most Accurate ETAs

- Advanced Predictions: The Magnus TMS uses a proprietary Load Chain Sequencing (LCS) algorithm for accurate shipment ETAs based on a complete chain of events, from drivers' pre-assigned loads to current load status details.
- **Comprehensive Factors:** The algorithm's dynamic, real-time ETA also considers drivers' hours of service, weather, traffic, and historic dwell times for planned stops on a route based on day of week and time of day.
- **Driver Intent:** The portal fully integrates with the Magnus TMS and the Magnus Driver App to capture driver intent for trip plans a vital detail for predicting ETAs accurately.



- Vast Information: The Magnus Customer Tracking Portal provides access to shipment data that surpasses industry standards.
- **Centralized Viewing:** Customers can view all their shipments in progress on a single screen and use advanced search, sorting, and filtering tools to identify specific areas of interest.
- **Document Access:** Easy retrieval of proof-of-delivery receipts, accessorial charges, and other documents ensures swift, error-free transactions.
- Alerts and Updates: Instant, proactive alerts identify shipments potentially delayed by weather and other events.



Seamless Integration & Continuous Support

The Magnus Customer Tracking Portal is fully integrated with the Magnus TMS, Driver App, and third-party applications, including ELDs and vehicle telematics. The ecosystem delivers a seamless, real-time flow of shipment information and visibility to internal users and customers.

Magnus Technologies is committed to continuously improving our solutions. A subscription to our SaaSbased enterprise platform includes ongoing updates to the Magnus Customer Tracking Portal and other components at no additional cost, keeping you at the forefront of the industry.

Transform Your Fleet and Driver Management

Contact us to discover the advantages of using the Magnus Platform with the Magnus Customer Tracking Portal as a direct route to higher customer satisfaction and operational efficiency.

Get More with Magnus

Magnus Technologies Group offers the most scalable enterprise-grade TMS solution for truckload and brokerage operations, offering unlimited integration and expansion possibilities on a solid foundation of best-in-class cloud computing technologies and services. Whether you dispatch 50 or 5,000 trucks, the Magnus SaaS-based TMS has a full suite of features and integrations to streamline your order-to-cash cycle and maximize business performance and growth.



Consult with the Magnus TMS technical team and see the system in action by contacting (877) 381-4632 or sales@magnustech.com

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